

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 01, 2015 1:28 PM
To: 'Robert Devet'
Subject: RE: Some questions re DSP transformation

Hi Robert:

This is going to take a few business days, for sure. Probably mid-to-late next week, but I'll be in touch.

Thanks,
Lori

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Friday, May 01, 2015 1:27 PM
To: Errington, Lori A
Subject: Some questions re DSP transformation

Hello Lori,

The Halifax media co-op wants to take an in-depth look at the DSP transformation and its alignment with the original (September 2013) transition roadmap document.

That means I have a variety of questions, some speaking to big picture issues, others quite detailed.

1 - The September 2013 roadmap in the introduction mentioned a five-year implementation time frame. Can you confirm that this has now become a 10 year effort?

2 - Who is managing the transition? Is there an implementation partner to manage the day to day project?

3 - Can you provide a general update on the so-called *transformed Community-based residential service system*? How are the pilot projects in Amherst and the Valley progressing? Have there been formal progress updates for stakeholders? Have there been opportunities for the various participants from different regions to get together and share experiences?

4 - When will referrals to ARCs, RRCs and RCFs end?

5 - Can you comment on the community-based living waiting list increase from 951 in September 2013 to the current 1112?

6 - The September 2013 Roadmap called for an inclusive communication strategy, but I hear frequently that stakeholders feel out of the loop. Why would they say that?

7 - In the last 15 months or so how many formal meetings have occurred to update stakeholders such as people First and the NSACL?

8 - The September 2013 Roadmap envisioned a general community advisory group as well as a variety of stakeholder working groups to guide the transformation exercise. Have any of these been formed. If so, which ones?

9 - How much did the Department spend on the transformation effort in the last fiscal year. What are the main components and amounts?

10 - What was the publication date of the NS Disability Support Program - Choice and Inclusion Implementation Plan? What are the dates implied by the columns 1-4 on its last page?

Sorry to be such a bother! Let me know when I can expect an answer.

Many thanks!

Robert DeVet

902 865-7585 (home)

902 476-2607 (cell)

halifax.mediacoop.ca

<http://halifax.mediacoop.ca/author/robert-devet>

Tynes, Kristen

From: MacLellan, Nancy
Sent: Friday, May 01, 2015 2:06 PM
To: Hartwell, Lynn C; Errington, Lori A; Tynes, Kristen; Ryan, David
Cc: MacMullin, Aaron X; Rudderham, Joe
Subject: Re: Robert Devet - DSP - looking for direction

S.14 (1)

I met with him last week and told him we were meeting with some stakeholders on May 15 and we would not likely be able to address before that. I did tell him I would do a taped interview that he could transcribe.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Hartwell, Lynn C
Sent: Friday, May 1, 2015 1:34 PM
To: Errington, Lori A; Tynes, Kristen; MacLellan, Nancy; Ryan, David
Cc: MacMullin, Aaron X; Rudderham, Joe
Subject: RE: Robert Devet - DSP - looking for direction

. Kristen- can you find us a time on Monday to discuss...

From: Errington, Lori A
Sent: Friday, May 01, 2015 1:33 PM
To: Tynes, Kristen; Hartwell, Lynn C; MacLellan, Nancy; Ryan, David
Cc: MacMullin, Aaron X; Rudderham, Joe
Subject: Robert Devet - DSP - looking for direction

Good afternoon:

Robert Devet wrote a few minutes ago with the email (below). He is doing an "in depth" story on DSP.

Following some issues with the accuracy of his reporting, our usual practice is to provide him with written statements. The questions below are quite detailed and I'm not sure if we're in a place whereby we can answer them.

I would like your thoughts on approach with this request. I have told him we will need several working days to deal with it, because of the volume.

Thanks,
Lori

Hello Lori,

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- 9 - How much did the Department spend on the transformation effort in the last fiscal year. What are the main components and amounts?
- 10 - What was the publication date of the NS Disability Support Program - Choice and Inclusion Implementation Plan? What are the dates implied by the columns 1-4 on its last page?

Sorry to be such a bother! Let me know when I can expect an answer.

Many thanks!

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

Errington, Lori A

From: Errington, Lori A
Sent: Monday, May 04, 2015 3:12 PM
To: MacPherson, Lorna P
Subject: RE: Some questions re DSP transformation

You are awesome. Thanks very much. Will circulate!

From: MacPherson, Lorna P
Sent: Monday, May 04, 2015 3:12 PM
To: Errington, Lori A
Subject: RE: Some questions re DSP transformation

As discussed,

514

5/4(1)

From: Errington, Lori A
Sent: Monday, May 04, 2015 12:54 PM
To: MacPherson, Lorna P
Subject: FW: Some questions re DSP transformation

Hi Lorna:

Here are his questions.

Thanks!

Lori

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Friday, May 01, 2015 1:27 PM
To: Errington, Lori A
Subject: Some questions re DSP transformation

Hello Lori,

The Halifax media co-op wants to take an in-depth look at the DSP transformation and its alignment with the original (September 2013) transition roadmap document.

That means I have a variety of questions, some speaking to big picture issues, others quite detailed.

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Many thanks!

Robert DeVet

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902 476-2607 (cell)

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<http://halifax.mediacoop.ca/author/robert-devet>

S.14
S20 (1)

Tynes, Kristen

From: Thibeau, Tina D
Sent: Tuesday, May 05, 2015 9:39 AM
To: Errington, Lori A; Bellefontaine, Valerie
Cc: Tynes, Kristen
Subject: Re: Conference call/meeting later this week?

Let's chat later this week when I'm back. '

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Tuesday, May 5, 2015 8:55 AM
To: Thibeau, Tina D; Bellefontaine, Valerie
Cc: Tynes, Kristen
Subject: Conference call/meeting later this week?

Good morning:

We have been dealing with an issue with Robert Devet, an activist writer with the Halifax Media Co-op.

Things have become problematic, in that the demands for information are growing and are involving a lot of staff and ~~communications time, but our efforts are not resulting in any form of balanced reporting.~~

When the dust settles Tina, could we all chat?

Thanks!

Lori

Lori Errington
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902-497-7324 (c)
Lori.Errington@novascotia.ca

s14(1)

Errington, Lori A

From: Errington, Lori A
Sent: Wednesday, May 06, 2015 2:39 PM
To: Pelham, Amanda L
Subject: RE: Media call #2 - Robert Devet - DSP transformation FOR EDITS/APPROVAL

I hear you but that language came from Lorna.

From: Pelham, Amanda L
Sent: Wednesday, May 06, 2015 2:34 PM
To: Errington, Lori A
Subject: RE: Media call #2 - Robert Devet - DSP transformation FOR EDITS/APPROVAL

This was a lot of work for you Lori.

From: Errington, Lori A
Sent: Wednesday, May 06, 2015 2:17 PM
To: MacLellan, Nancy; MacPherson, Lorna P; Rudderham, Joe; Pelham, Amanda L; Hartwell, Lynn C
Subject: Media call #2 - Robert Devet - DSP transformation FOR EDITS/APPROVAL

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

s14(1)

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

514(1)

5/4(1)

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Media Relations Advisor
NS Community Services
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902-497-7324 (c)
Lori.Errington@novascotia.ca

s 14(1)

Errington, Lori A

From: Errington, Lori A
Sent: Wednesday, May 06, 2015 2:44 PM
To: MacLellan, Nancy; MacPherson, Lorna P; Rudderham, Joe; Pelham, Amanda L; Hartwell, Lynn C
Subject: RE: Media call #2 - Robert Devet - DSP transformation FOR EDITS/APPROVAL

Just an FYI that Robert has been waiting and said he would like answers by end-of-day today.

I have to head out shortly but will be on the bus with a Blackberry in hand!

Thanks,
Lori

From: Errington, Lori A
Sent: Wednesday, May 06, 2015 2:17 PM
To: MacLellan, Nancy; MacPherson, Lorna P; Rudderham, Joe; Pelham, Amanda L; Hartwell, Lynn C
Subject: Media call #2 - Robert Devet - DSP transformation FOR EDITS/APPROVAL

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

Response:

s14(1)

31411

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

Errington, Lori A

From: Errington, Lori A
Sent: Thursday, May 14, 2015 8:48 AM
To: 'Robert Devet'
Subject: RE: Some questions re DSP transformation

Am working with staff but they have been in meetings so it's sporadic.

Will ask them again. Thanks!

Lori

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Thursday, May 14, 2015 8:45 AM
To: Errington, Lori A
Subject: RE: Some questions re DSP transformation

Hello Lori,

Do you know when you will be able to respond?

Thanks

On May 1, 2015 1:28 PM, "Errington, Lori A" <Lori.Errington@novascotia.ca> wrote:

Hi Robert:

This is going to take a few business days, for sure. Probably mid-to-late next week, but I'll be in touch.

Thanks,

Lori

From: Robert Devet [mailto:rdevet@gmail.com]
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Sorry to be such a bother! Let me know when I can expect an answer.

Many thanks!

Robert DeVet

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902 476-2607 (cell)

halifax.mediacoop.ca

<http://halifax.mediacoop.ca/author/robert-devet>

514CD

Errington, Lori A

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 9:53 AM
To: Chouinard, Vanessa P; Ernest, Kathleen
Cc: Errington, Lori A
Subject: Re: Response to Robert Devet for approval

Yes thanks

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 9:49 AM
To: MacLellan, Nancy; Ernest, Kathleen
Cc: Errington, Lori A
Subject: RE: Response to Robert Devet for approval

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 9:38 AM
To: Ernest, Kathleen
Cc: Chouinard, Vanessa P; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

KE can you help with this request?

From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:27 AM
To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Cc: Pelham, Amanda L; Hartwell, Lynn C
Subject: Response to Robert Devet for approval

Hi everyone:

This is still pending. There is one piece of information, highlighted below, that I still need. If possible I would like to send this out to him today.

Thanks,
Lori

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

120(1)

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

51411

Lori Errington
Media Relations Advisor
NS Community Services
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902-497-7324 (c)
Lori.Errington@novascotia.ca

s 14(c1)

Errington, Lori A

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 9:54 AM
To: Chouinard, Vanessa P; Ernest, Kathleen
Cc: Errington, Lori A
Subject: Re: Response to Robert Devet for approval

"Spent" is the q I believe. Not total budget

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 9:49 AM
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Cc: Errington, Lori A
Subject: RE: Response to Robert Devet for approval

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Sent: Thursday, May 14, 2015 9:38 AM
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Cc: Chouinard, Vanessa P; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

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From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:27 AM
To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Cc: Pelham, Amanda L; Hartwell, Lynn C
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Thanks,
Lori

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

s(40)

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

51747

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

s 14(1)

Errington, Lori A

From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:56 AM
To: MacLellan, Nancy; Ernest, Kathleen
Cc: Chouinard, Vanessa P
Subject: Re: Response to Robert Devet for approval

Will do - thanks!!

Sent from my BlackBerry 10 smartphone on the Bell network.

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 9:37 AM
To: Ernest, Kathleen
Cc: Chouinard, Vanessa P; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

KE can you help with this request?

From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:27 AM
To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
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Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

Response:

514(1)

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

514(1)

Errington, Lori A

From: MacPherson, Lorna P
Sent: Thursday, May 14, 2015 11:09 AM
To: Errington, Lori A
Subject: RE: Response to Robert Devet for approval

From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:27 AM
To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Cc: Pelham, Amanda L; Hartwell, Lynn C
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514(1)

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

Response:

514(1)

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

514(1)

Errington, Lori A

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 11:18 AM
To: Pelham, Amanda L; Errington, Lori A; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Subject: Re: Response to Robert Devet for approval

When were developing messages can we leave the DM off the back and forth? Pls and thanks. :-)

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Pelham, Amanda L
Sent: Thursday, May 14, 2015 11:15 AM
To: Errington, Lori A; MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Cc: Hartwell, Lynn C
Subject: RE: Response to Robert Devet for approval

From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:27 AM
To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Cc: Pelham, Amanda L; Hartwell, Lynn C
Subject: Response to Robert Devet for approval

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Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

Response:

514(1)

S14(1)

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

514(1)

Errington, Lori A

From: Ernest, Kathleen
Sent: Thursday, May 14, 2015 12:07 PM
To: MacLellan, Nancy
Cc: Chouinard, Vanessa P; Errington, Lori A
Subject: RE: Response to Robert Devet for approval

Yes on this right now, apologies for delay

Kathleen Ernest, MBA
Director, Transformation
Department of Community Services
(902) 424-0407 (office)
(902) 266-7443 (cell)
kathleen.ernest@novascotia.ca

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 9:38 AM
To: Ernest, Kathleen
Cc: Chouinard, Vanessa P; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

KE can you help with this request?

From: Errington, Lori A
Sent: Thursday, May 14, 2015 9:27 AM
To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
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Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

914(1)

51411

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

Errington, Lori A

From: Errington, Lori A
Sent: Thursday, May 14, 2015 2:43 PM
To: MacLellan, Nancy; Rudderham, Joe; Ernest, Kathleen
Subject: Revised response

Hi everyone:

Here is the revised response with the information and Joe's changes added.

Thanks,
Lori

Responses to Robert Devet

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

514(1)

51401

Lori Errington
Media Relations Advisor

NS Community Services
902-424-6792 (p)
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514(1)

Errington, Lori A

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 6:28 PM
To: Chouinard, Vanessa P; Rudderham, Joe
Cc: Ernest, Kathleen; Errington, Lori A
Subject: Re: Response to Robert Devet for approval

I sent feedback late today

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 6:09 PM
To: Rudderham, Joe
Cc: Ernest, Kathleen; MacLellan, Nancy; Errington, Lori A
Subject: RE: Response to Robert Devet for approval

Hi,

Just checking in on this...Have the responses gone out? Just confirming!

V

From: Rudderham, Joe
Sent: Thursday, May 14, 2015 2:17 PM
To: Chouinard, Vanessa P
Cc: Ernest, Kathleen; MacLellan, Nancy; Errington, Lori A
Subject: RE: Response to Robert Devet for approval

s 14(1)

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 12:55 PM
To: Rudderham, Joe
Cc: Ernest, Kathleen; MacLellan, Nancy; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

Have you reviewed Joe?

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 12:41 PM
To: Errington, Lori A; Ernest, Kathleen; Chouinard, Vanessa P
Subject: Re: Response to Robert Devet for approval

I haven't reviewed

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Thursday, May 14, 2015 12:25 PM
To: Ernest, Kathleen; Chouinard, Vanessa P; MacLellan, Nancy
Subject: RE: Response to Robert Devet for approval

Super – thanks.

Thanks!

Lori

From: Ernest, Kathleen
Sent: Thursday, May 14, 2015 12:19 PM

514(1)

Errington, Lori A

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 6:28 PM
To: Chouinard, Vanessa P; Rudderham, Joe
Cc: Ernest, Kathleen; Errington, Lori A
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514(1)

To: Chouinard, Vanessa P; MacLellan, Nancy
Cc: Errington, Lori A
Subject: RE: Response to Robert Devet for approval

Hi Lori,

In response to the question that you highlighted below, here is the answer:

Thanks!
Kathleen

Kathleen Ernest, MBA
Director, Transformation
Department of Community Services
(902) 424-0407 (office)
(902) 266-7443 (cell)
kathleen.ernest@novascotia.ca

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To: MacLellan, Nancy; MacPherson, Lorna P; Tynes, Kristen; Rudderham, Joe
Cc: Pelham, Amanda L; Hartwell, Lynn C
Subject: Response to Robert Devet for approval

Hi everyone:

This is still pending. There is one piece of information, highlighted below, that I still need.

314(1)

If possible I would like to send this out to him today.

Thanks,
Lori

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

Response:

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:11 AM
To: Thibeau, Tina D
Subject: RE: FYI

5 14(1)

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Lori

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Subject: RE: FYI

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Thanks,
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Sent: Friday, May 15, 2015 8:57 AM
To: Thibeau, Tina D
Subject: FYI

robert devet @DevetRobert 13m13 minutes ago

Waiting for two weeks now for a response from government to some questions It's almost as if they wish I would just go away. #nspoli

Andrew Preeper
Media Relations Advisor
Nova Scotia Department of Justice
t: 902-424-3313 | c: 902-222-0266 | e: Andrew.Preeper@novascotia.ca

www.novascotia.ca/justice
[@NS_Justice](#)

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:12 AM
To: 'Robert Devet'
Subject: RE: Some questions re DSP transformation

Hi Robert:

Your request was very long and very detailed and covers a lot of ground. It has taken an unusually long time to respond because it has taken a LOT of resources to answer.

I indicated about a week when you submitted your questions. It took longer because several hours of staff time have been involved responding.

An answer is coming, but frankly the resources required to answer your request are unusually large and two weeks is not at all unreasonable.

Thanks,
Lori

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Friday, May 15, 2015 8:42 AM
To: Errington, Lori A
Subject: Re: Some questions re DSP transformation

Hello Lori,

If you could urge them on a bit, that would be great. It's a bit urgent from my perspective.

Thanks

Robert DeVet

902 865-7585 (home)
902 476-2607 (cell)
halifax.mediacoop.ca
<http://halifax.mediacoop.ca/author/robert-devet>

On Thu, May 14, 2015 at 8:48 AM, Errington, Lori A <Lori.Errington@novascotia.ca> wrote:

Am working with staff but they have been in meetings so it's sporadic.

Will ask them again. Thanks!

Lori

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Thursday, May 14, 2015 8:45 AM
To: Errington, Lori A
Subject: RE: Some questions re DSP transformation

Hello Lori,

Do you know when you will be able to respond?

Thanks

On May 1, 2015 1:28 PM, "Errington, Lori A" <Lori.Errington@novascotia.ca> wrote:

Hi Robert:

This is going to take a few business days, for sure. Probably mid-to-late next week, but I'll be in touch.

Thanks,

Lori

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Friday, May 01, 2015 1:27 PM
To: Errington, Lori A
Subject: Some questions re DSP transformation

Hello Lori,

The Halifax media co-op wants to take an in-depth look at the DSP transformation and its alignment with the original (September 2013) transition roadmap document.

That means I have a variety of questions, some speaking to big picture issues, others quite detailed.

Errington, Lori A

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Am working with staff but they have been in meetings so it's sporadic.

Will ask them again. Thanks!

- 1 - The September 2013 roadmap in the introduction mentioned a five-year implementation time frame. Can you confirm that this has now become a 10 year effort?
- 2 - Who is managing the transition? Is there an implementation partner to manage the day to day project?
- 3 - Can you provide a general update on the so-called *transformed Community-based residential service system*? How are the pilot projects in Amherst and the Valley progressing? Have there been formal progress updates for stakeholders? Have there been opportunities for the various participants from different regions to get together and share experiences?
- 4 - When will referrals to ARCs, RRCs and RCFs end?
- 5 - Can you comment on the community-based living waiting list increase from 951 in September 2013 to the current 1112?
- 6 - The September 2013 Roadmap called for an inclusive communication strategy, but I hear frequently that stakeholders feel out of the loop. Why would they say that?
- 7 - In the last 15 months or so how many formal meetings have occurred to update stakeholders such as people First and the NSACL?
- 8 - The September 2013 Roadmap envisioned a general community advisory group as well as a variety of stakeholder working groups to guide the transformation exercise. Have any of these been formed. If so, which ones?
- 9 - How much did the Department spend on the transformation effort in the last fiscal year. What are the main components and amounts?

- 10 - What was the publication date of the NS Disability Support Program - Choice and Inclusion Implementation Plan? What are the dates implied by the columns 1-4 on its last page?

Sorry to be such a bother! Let me know when I can expect an answer.

Many thanks!

Robert DeVet

902 865-7585 (home)

902 476-2607 (cell)

halifax.mediacoop.ca

<http://halifax.mediacoop.ca/author/robert-devet>

Errington, Lori A

514(1)

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:20 AM
To: Errington, Lori A
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[@NS_Justice](#)

314(1)

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:30 AM
To: MacLellan, Nancy; Rudderham, Joe; Ernest, Kathleen
Subject: RE: Revised response

Hi there. Okay, he's taken to Twitter complaining about the delays and I'm getting questions from the Premier's Office about this.

Thanks,
Lori

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 5:06 PM
To: Errington, Lori A; Rudderham, Joe; Ernest, Kathleen
Subject: RE: Revised response

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

5140

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:33 AM
To: MacLellan, Nancy; Rudderham, Joe; Ernest, Kathleen
Subject: RE: Revised response

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 5:06 PM
To: Errington, Lori A; Rudderham, Joe; Ernest, Kathleen
Subject: RE: Revised response

Responses to Robert Devet

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

514(1)

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Lori Errington
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NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

514(1)

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:40 AM
To: Thibeau, Tina D
Cc: Bellefontaine, Valerie; Tynes, Kristen
Subject: RE: FYI

Will work on that.

Thanks,
Lori

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:39 AM
To: Errington, Lori A
Cc: Bellefontaine, Valerie; Tynes, Kristen
Subject: Re: FYI

This is the process go forward.

Thanks
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[@NS_Justice](#)

s14(1)

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:41 AM
To: Thibeau, Tina D
Subject: RE: FYI

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From: Thibeau, Tina D
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514(1)

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:42 AM
To: MacLellan, Nancy; Chouinard, Vanessa P; Rudderham, Joe
Cc: Ernest, Kathleen; Tynes, Kristen
Subject: RE: Response to Robert Devet for approval

Hi folks:

I'm going to speak with Nancy

Thanks for your time, but no further work on this response is necessary.

Thanks,
Lori

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 6:28 PM
To: Chouinard, Vanessa P; Rudderham, Joe
Cc: Ernest, Kathleen; Errington, Lori A
Subject: Re: Response to Robert Devet for approval

I sent feedback late today

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 6:09 PM
To: Rudderham, Joe
Cc: Ernest, Kathleen; MacLellan, Nancy; Errington, Lori A
Subject: RE: Response to Robert Devet for approval

Hi,

Just checking in on this...Have the responses gone out? Just confirming!

V

From: Rudderham, Joe
Sent: Thursday, May 14, 2015 2:17 PM
To: Chouinard, Vanessa P
Cc: Ernest, Kathleen; MacLellan, Nancy; Errington, Lori A
Subject: RE: Response to Robert Devet for approval

Comments/changes in yellow. Joe

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 12:55 PM
To: Rudderham, Joe
Cc: Ernest, Kathleen; MacLellan, Nancy; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

Have you reviewed Joe?

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 12:41 PM
To: Errington, Lori A; Ernest, Kathleen; Chouinard, Vanessa P
Subject: Re: Response to Robert Devet for approval

I haven't reviewed

5/14(1)

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Thursday, May 14, 2015 12:25 PM
To: Ernest, Kathleen; Chouinard, Vanessa P; MacLellan, Nancy
Subject: RE: Response to Robert Devet for approval

Super – thanks.

Thanks!

Lori

From: Ernest, Kathleen
Sent: Thursday, May 14, 2015 12:19 PM
To: Chouinard, Vanessa P; MacLellan, Nancy
Cc: Errington, Lori A
Subject: RE: Response to Robert Devet for approval

Hi Lori,

In response to the question that you highlighted below, here is the answer:

Thanks!
Kathleen

Kathleen Ernest, MBA
Director, Transformation
Department of Community Services
(902) 424-0407 (office)
(902) 266-7443 (cell)
kathleen.ernest@novascotia.ca

From: Chouinard, Vanessa P
Sent: Thursday, May 14, 2015 9:49 AM
To: MacLellan, Nancy; Ernest, Kathleen
Cc: Errington, Lori A
Subject: RE: Response to Robert Devet for approval

From: MacLellan, Nancy
Sent: Thursday, May 14, 2015 9:38 AM
To: Ernest, Kathleen
Cc: Chouinard, Vanessa P; Errington, Lori A
Subject: FW: Response to Robert Devet for approval

5/14/15

KE can you help with this request?

From: Errington, Lori A
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Subject: FW: Response to Robert Devet for approval

514(1)

.....

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
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s 1411)

Errington, Lori A

From: Thibeau, Tina D
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To: Errington, Lori A
Subject: Re: FYI

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Cc: Bellefontaine, Valerie; Tynes, Kristen
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An answer is coming, but if he is going to submit a page of in-depth questions (aka an investigative story) he can't expect an answer right away and I had said minimum one week when he submitted it.

Thanks,
 Lori

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:07 AM
To: Errington, Lori A
Subject: Re: FYI

OK thanks. I'm at focus but will call u back when we are done.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:06 AM
To: Thibeau, Tina D; Fairbairn, Heather J
Subject: RE: FYI

Yes, he is.

He provided a HUGE list of questions that lie with staff for response. It has been a massive expenditure of staff time for a media request. We'll respond today but his request was unreasonably long and detailed and should probably have been a FOIPOP.

Thanks,
Lori

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:05 AM
To: Errington, Lori A; Fairbairn, Heather J
Subject: Fw: FYI

Is he waiting for something from you guys?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Preeper, Andrew R <Andrew.Preeper@novascotia.ca>
Sent: Friday, May 15, 2015 8:57 AM
To: Thibeau, Tina D
Subject: FYI

robert devet @DevetRobert 13m13 minutes ago

Waiting for two weeks now for a response from government to some questions It's almost as if they wish I would just go away. #nspoli

Andrew Preeper
Media Relations Advisor
Nova Scotia Department of Justice
t: 902-424-3313 | c: 902-222-0266 | e: Andrew.Preeper@novascotia.ca

www.novascotia.ca/justice
[@NS Justice](#)

514(1)

Errington, Lori A

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:42 AM
To: Errington, Lori A
Subject: Re: FYI

so he might not get today.

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:40 AM
To: Thibeau, Tina D
Subject: RE: FYI

PS: I already told him that staff spent hours on his request

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:39 AM
To: Errington, Lori A
Cc: Bellefontaine, Valerie; Tynes, Kristen
Subject: Re: FYI

This is the process go forward.

Thanks
Tina

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:23 AM
To: Thibeau, Tina D
Subject: RE: FYI

His original ask was May 1st. 10 in-depth questions and many we can't answer yet because the information hasn't been shared with the community/stakeholders and there are meetings happening this week and next.

That's part of the delay –staff were in meetings on the very program he's asking about!

This was also accompanied by another ask on another issue that also took a fair bit of time.

Thanks!

Lori

5/4(1)

PS: Response nearly ready to go to you actually he just says we refused to answer the questions. We'll answer what we can as fully as we can. I explained that hours of staff time went into his request and two weeks is not at all unreasonable.

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:20 AM
To: Errington, Lori A
Subject: Re: FYI

Agreed and he was told it would take some time. How long has it been?

Was it big and complex enough to go to foipop?

Sent from my BlackBerry 10 smartphone on the Bell network.

From: Errington, Lori A
Sent: Friday, May 15, 2015 9:11 AM
To: Thibeau, Tina D
Subject: RE: FYI

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Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 1:53 PM
To: Thibeau, Tina D
Subject: RE: Robert Devet - Disability Supports Program

Yes, I think this covers what we can answer. He asked for a lot of details that we would not be ready to speak to with any media. We need to talk to stakeholders first, which is happening later this month.

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 1:51 PM
To: Errington, Lori A
Subject: RE: Robert Devet - Disability Supports Program

Have we touched on the bulk of his questions?

From: Errington, Lori A
Sent: Friday, May 15, 2015 1:41 PM
To: Thibeau, Tina D; Bellefontaine, Valerie; Tynes, Kristen
Subject: Robert Devet - Disability Supports Program

Responses to Robert Devet

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

Strategy: DCS answers respond with a statement, below.

Response:

Hi Robert. Thank-you for your inquiry on the Disabled Supports Program transformation.

The transformation of DSP will result in a significant shift in how we provide services for people with disabilities. Work is underway, but the program has evolved over decades and the transforming it will take several years.

We make every effort to keep our staff, the sector and stakeholders informed of progress. There have been many meetings and presentations and they will continue. Our website is also live and updates will be published there.

We will be engaging service providers, stakeholders, government departments, staff, and – most importantly – our clients – as part of the transformation process. With regards to your question, the Department spent \$141,000 in 2014-2015 to support DSP transformation.

Best regards,
Lori

Thanks,
Lori

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 9:05 AM
To: Errington, Lori A; Fairbairn, Heather J
Subject: Fw: FYI

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robert devet @DevetRobert 13m13 minutes ago

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Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

Errington, Lori A

From: Thibeau, Tina D
Sent: Friday, May 15, 2015 1:59 PM
To: COMPLAN
Cc: Errington, Lori A
Subject: DCS Media Call - Disability Support Program transformation

Media outlet/reporter: Robert Devet, Halifax Media Co-Op

Issue: Disability Support Program transformation

Background: Robert Devet covers DCS stories for the Media Co-Op. He is asking detailed questions on the transformation process.

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Best regards,
Lori

Tina D. Thibeau, BPR
Acting Director of Media Relations, Strategic Priorities and Rapid Response/ Directrice, Relations avec les médias
Communications Nova Scotia
t: 722-1367 | c: 483-6104 | e: thibeatd@gov.ns.ca
Provincial Building | 1723 Hollis St., | Halifax, NS B3J 3C8

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 2:18 PM
To: 'Robert Devet'
Subject: Response on DSP

Hi Robert. Thank-you for your inquiry on the Disabled Supports Program transformation.

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Best regards,
Lori

Lori Errington
Media Relations Advisor
NS Community Services
902-424-6792 (p)
902-497-7324 (c)
Lori.Errington@novascotia.ca

Errington, Lori A

From: Errington, Lori A
Sent: Friday, May 15, 2015 2:35 PM
To: 'Robert Devet'
Subject: RE: Response on DSP

I knew you would ask that.

Can't say.

From: Robert Devet [mailto:rdevet@gmail.com]
Sent: Friday, May 15, 2015 2:35 PM
To: Errington, Lori A
Subject: Re: Response on DSP

Hello Lori,

Thanks for this. Just curious, is this then the result of the several hours of work that my questions generated?

Have a good weekend!

On May 15, 2015 2:18 PM, "Errington, Lori A" <Lori.Errington@novascotia.ca> wrote:

Hi Robert. Thank-you for your inquiry on the Disabled Supports Program transformation.

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Best regards,

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Lori Errington

Media Relations Advisor

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